



## Order an Estoppel or Questionnaire

Process to be utilized by:

- Resident Services

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The purpose of the how-to is to submit a new estoppel or questionnaire request for title companies, closing agents, and financial lenders.

Please visit our website [www.castlegroup.com](http://www.castlegroup.com) for convenient ordering of Estoppels and Questionnaires.

The following browsers are supported by our website due to security measures:

- Google Chrome version 24.0 or higher
- Microsoft Internet Explorer version 10.0 or higher
- Mozilla Firefox version 10.0 or higher
- Opera version 15.0 or higher

Select Estoppel Request and you will be redirected to the Resale and Lender Documents page. It will then give you the option to register (which you will need to do in order to submit and order). Once you have registered, you will receive a confirmation link in your email. As soon as you confirm, you will then need to log in using the email and password you have chosen and proceed to make your new request.

**CASTLE GROUP** [ Register ] | [ Log in ]

### Resale and Lender Documents

Welcome to our website, an information resource designed to assist you in ordering resale and lender documents.

We offer products and services to cater to your individual needs. Please take a moment to register above to begin processing your order.

Castle Group is committed to providing you, our customer, the highest level of Royal Service.

Should you have any challenges setting up your account please email us at [estoppels@castlegroup.com](mailto:estoppels@castlegroup.com).

ESTOPPEL

QUESTIONNAIRE

**Log in**

\* This field is required

User Name (email address)

Password

Enter the property address and click Submit. If the system pulls more than one address click on the property you need from the list of results.

**Address Search**

Property address

Zip Code


Unit Number

*Note: Fields with a red border are required.*

**Submit**

**Please select an address from the list below:**

Address
3131 NE 188th Street #11001 Aventura FL 33180
3131 NE 188th Street #11002 Aventura FL 33180
3131 NE 188th Street #11003 Aventura FL 33180
3131 NE 188th Street #11004 Aventura FL 33180



## Resale and Lender Documents

[Home](#) | [New Request](#) | [Order Queue](#) | [Completed Requests](#)


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**New Request**



[Privacy Policy](#) | [Contact Us At: estoppels@castlegroup.com](mailto:estoppels@castlegroup.com)

On the next screen, you will need to enter the buyer name and select the options you want to include with your order.

# 3131 NE 188th Street #11001 Aventura FL 33180

## Document Selection

Please select the option(s) you want to request for the above property.

Buyer Full Name:

Owner(s) Full Name:

### Estoppel

- The Atrium at Aventura Condominium Assoc., Inc.
  - Estoppel (\$195) - Provides the estoppel no later than five business days after the receipt of full payment.
  - Updates (\$65) - This document includes updates until 05/22/2015.

### Questionnaire

- The Atrium at Aventura Condominium Assoc., Inc.
  - Questionnaire ( \$50 ) - Provides the questionnaire no later than five business days after the receipt of full payment.
  - Lender's Proprietary Form (\$150) – Provides the questionnaire in the lender's proprietary form.

### Delivery options

- Standard Service (No extra fee) – Provides the necessary documentation no later than five business days after the receipt of full payment.
- Expedited Service (\$65) – Provides the necessary documentation no later than two business days after the receipt of full payment.

Back

Next

### Bundles

- |  |          |
|--|----------|
| <input checked="" type="checkbox"/> <b>Title Bundle</b><br>Estoppel Letter, Association W9, Account Ledger   | \$250.00 |
| <input type="checkbox"/> <b>Lender Bundle</b><br>Lender Questionnaire, Association Budget, Association Financial, Association Insurance, Proprietary Lender Form | \$330.00 |

### Additional Items

- |   |          |
|---|----------|
| <input type="checkbox"/> <b>Estoppel Letter</b>         | \$250.00 |
| <input type="checkbox"/> <b>Lender Questionnaire</b>    | \$150.00 |
| <input type="checkbox"/> <b>Proprietary Lender Form</b> | \$150.00 |
| <input type="checkbox"/> <b>Account Ledger</b>          | \$20.00  |
| <input type="checkbox"/> <b>Association Budget</b>      | \$20.00  |
| <input type="checkbox"/> <b>Association Financial</b>   | \$20.00  |
| <input type="checkbox"/> <b>Association Insurance</b>   | \$20.00  |
| <input type="checkbox"/> <b>Association W9</b>          | \$20.00  |

### Delivery options

- Standard Service (No extra fee) – Provides the necessary documentation no later than ten business days after the receipt of full payment.
- Expedited Service (\$100) – Provides the necessary documentation no later than three business days after the receipt of full payment.

Once you have selected all the items needed and click Next, you will be able to see all Items in Cart and the total amount due along with the Delivery Date of your order. If you need to make any changes you can do so by clicking Edit otherwise select Next to go the payment screen.

The payment options available are e-check (ACH) or credit card.

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## 3131 NE 188th Street #11001 Aventura FL 33180

Please review the order detail below and click "Next" in order to add the order to the queue.

### Delivery Date

04/29/2015

### Items in Cart

Estoppel for The Atrium at Aventura Condominium Assoc., Inc.	\$195.00	
This document includes updates for The Atrium at Aventura Condominium Assoc., Inc. until 05/22/2015	\$65.00	
Standard Service	\$0.00	
<b>Total</b>	<b>\$260.00</b>	

### Payment options

- Credit Card
- eCheck (ACH)

[Edit](#)

[Cancel](#)

[Next](#)

A confirmation email will be sent as your receipt. All orders are returned to the email address that is registered to the party placing the order.

Should you have any questions please do not hesitate to contact our Resident Service Team at 954-792-6000 or 1-800-337-5850.