| Date<br>reported | Unit | Reported<br>by        | Request<br>Type | Location | Description  | Progress<br>Notes     | Start Date | Completed |
|------------------|------|-----------------------|-----------------|----------|--|-----------------------|------------|-----------|
|                  |      |                       |                 |          | light not working.   | Replaced              |            |           |
| 3/29/2024        | ЗA   | Bob                   | Electrical      | 3A       | ground light   | bulb                  | 3/29/2024  | 3/29/2024 |
|                  |      |                       |                 |          |  | patched               |            |           |
|                  |      |                       |                 |          |  | hole and              |            |           |
| 3/29/2024        | 17A  | Bob                   | other           | 17A      | 17carport hit by car   | painted               | 3/29/2024  | 3/29/2024 |
|                  |      |                       |                 |          |  |                       |            |           |
|                  |      |                       |                 |          | lrg waterfall needs  | pressure              |            |           |
| 3/2/2024         | 29A  | Bob                   | plumbing        | 29A      | pressure wash  | wshed                 | 3/2/2024   | 3/2/2024  |
|                  |      |                       |                 |          | remove plants on   |                       |            |           |
|                  |      |                       |                 |          | top of 24B carport   |                       |            |           |
| 4/1/2024         | 32C  | Pam Britt             | other           | 24B      | roof, both sides   | removed               | 4/1/2024   | 4/2/2024  |
|                  |      |                       |                 |          |  | Pest                  |            |           |
|                  |      | Sharon                |                 |          | huge ant colony by   | control               |            |           |
| 4/1/2024         | 29H  | Hurlds                | Grounds         | 29H      | mailboxes  | sprayed               | 4/1/2024   | 4/2/2024  |
|                  |      |                       |                 |          |  |                       |            |           |
|                  |      |                       |                 |          | please pick up pile  |                       |            |           |
|                  |      | Sharon                |                 |          | of palm fronds   |                       |            |           |
| 4/1/2024         | 29H  | Hurlds                | Grounds         | 29H      | behind 29H   | removed               | 4/1/2024   | 4/2/2024  |
|                  |      |                       |                 |          | Fountain not   | replaced              |            |           |
| 4/2/2024         | 17E  |                       | Grounds         | 17E      | working  | parts                 | 4/2/2024   | 4/2/2024  |
| 3/11/2024        | 10F  | Beverly<br>Gorman     | Grounds         | Bldg 10  | please cut the<br>Oleander bushes on<br>common grounds<br>behind bldg 10.  | Brightview<br>trimmed | 3/11/2024  | 4/3/2024  |
| 5/11/2024        | IUL  | Connan                | orounus         | Diug 10  |  | ummeu                 | 5/11/2024  | 4/3/2024  |
| 3/23/2024        | 21D  | Marie<br>Deegan       | Grounds         | 21D      | branches from the<br>bush in the<br>courtyard adjacent<br>to my stairway are<br>growing over the<br>stairs. Please trim. | Brightview<br>trimmed | 3/23/2024  | 4/3/2024  |
| 512512024        | 210  | Deegan                | Sibulius        | 210      |  | annineu               | 512512024  | 4/3/2024  |
| 3/28/2024        | 23G  | Eileen del<br>Giudice | other           | 23G      | palm frond hanging<br>and scraping on<br>awning over porch.  | cut off<br>branch     | 3/28/2024  | 4/2/2024  |

| 4/1/2024  | 18D   | Jim<br>Seyfried | Grounds  | 18D       | please check for<br>removal of seed<br>pods from palm tree<br>east side over stairs<br>and sidewalk area<br>by carport<br>please trim all low<br>branches on the  | Removed  | 4/1/2024  | 4/3/2024   |
|-----------|-------|-----------------|----------|-----------|---|--|-----------|------------|
|           |       | Pat             |          |           | palm in our   |  |           |            |
| 4/3/2024  | 2H    | Schroff         | Grounds  | 2H        | courtyard   | trimmed  | 4/3/2024  | 4/3/2024   |
| 4/3/2024  | СН    | Judy<br>Hundley | Grounds  | Pool      | please spray the<br>weeds that are in<br>the pool Lava<br>Garden area where<br>the fountain has<br>been placed.   | sprayed  | 4/3/2024  | 4/3/2024   |
|           |       |                 |          |           | facing my wrought<br>iron door on right   | changed  |           |            |
|           |       | Barbara         |          |           | side, there is water  | angle of   |           |            |
| 3/19/2024 | 22B   | Ellen           | Grounds  | 22B       | pooling at times.   | sprinkler  | 3/19/2024 | 4/4/2024   |
| 3/22/2024 | 4A    | James<br>Scherz | grounds  | 4B        | add an extra<br>irrigation head to<br>area in between<br>privacy area at 4B   | Bob<br>confirmed<br>there is an<br>extra<br>sprinkler  | 3/22/2024 | 4/3/2024   |
| 4/1/2024  | 28,29 | Judy<br>Hundley | grounds  | 29FH, 28A | please put this area,<br>sides of 29FH/28AC<br>on Brightviews next<br>round to check for<br>water. Ixora's are<br>looking very dry<br>philodendron is<br>yellowing more and<br>the grass in that<br>area is dying again | wet check<br>done 3/29,<br>4/1 no<br>problems<br>found | 4/1/2024  | 4/5/2024   |
| 4/1/2024  | 20,23 | Tunutey         | 51001105 | 2011,204  | area is dying again   | set up for   | +, 1/2024 | 4, J/ 2024 |
| 4/0/00000 | 470   | T               |          |           | grill night set up and  | both   | 4/0/000   |            |
| 4/2/2024  | 1/D   | Terry Ruff      | other    | СН        | Bingo   | events   | 4/2/2024  | 4/5/2024   |

|          |      |          |            |            | just inside gate on                   |                  |          |          |
|----------|------|----------|------------|------------|---------------------------------------|------------------|----------|----------|
|          |      |          |            |            | bldg 33 side of the                   |                  |          |          |
|          |      |          |            |            | pool, uneven                          | painted          |          |          |
|          |      | Nan      |            |            | sidewalk to pool                      | safety           |          |          |
| 4/3/2024 | СН   | Schreier | Safety     | pool area  | deck                                  | stripe           | 4/3/2024 | 4/4/2024 |
|          |      |          |            |            |                                       |                  |          |          |
|          |      |          |            |            | checked irrigation                    |                  |          |          |
|          |      |          |            |            | outlets in privacy                    |                  |          |          |
|          |      | Annette  |            |            | garden and 3 not                      | replaced         |          |          |
| 4/3/2024 | 23B  | DeVoe    | irrigation | 23B        | working properly.                     | heads            | 4/3/2024 | 4/5/2024 |
|          |      |          |            |            |                                       | decision         |          |          |
|          |      |          |            |            |                                       | to leave as      |          |          |
|          |      |          |            |            |                                       | is,<br>uncoverin |          |          |
|          |      |          |            |            |                                       | g would          |          |          |
|          |      |          |            |            |                                       | reveal           |          |          |
|          |      |          |            |            |                                       | unsightly        |          |          |
|          |      |          |            |            |                                       | metal            |          |          |
|          |      |          |            |            | manhole cover                         | manhole          |          |          |
|          |      |          |            |            | between sidewalk                      | cover.           |          |          |
|          |      |          |            |            | and road in front of                  | Lawn is          |          |          |
|          |      | Annette  |            |            | 25E is covered with                   | preferable       |          |          |
| 4/3/2024 | 23B  | DeVoe    | grounds    | 25E        | grass.                                |                  | 4/3/2024 | 4/4/2024 |
|          |      |          |            |            |                                       |                  |          |          |
|          |      |          |            |            |                                       |                  |          |          |
|          |      |          |            |            | on the back of 22H                    |                  |          |          |
|          |      |          |            |            | there is a down                       |                  |          |          |
|          |      |          |            |            | spout that is buried                  |                  |          |          |
|          |      |          |            |            | that drains into the                  |                  |          |          |
|          |      |          |            |            | finger. Please<br>reconnect the black |                  |          |          |
|          |      |          |            |            | tubing to this pvc                    |                  |          |          |
|          |      |          |            |            | drain. It is currently                |                  |          |          |
|          |      |          |            |            | attached to black                     |                  |          |          |
|          |      |          |            |            | hose that is causing                  | installed        |          |          |
|          |      |          |            |            | erosion into the                      | black pipe       |          |          |
| 4/3/2024 | 22C  | Dan Mull | Grounds    | 22H        | finger                                | in pvc           | 4/3/2024 | 4/4/2024 |
|          |      |          |            |            | please sand and                       | sanded           |          |          |
|          |      | Judy     |            |            | paint damage on                       | and              |          |          |
| 4/3/2024 | Gate | Hundley  | Grounds    | Front gate | exit side gate                        | painted          | 4/3/2024 | 4/4/2024 |
|          |      |          |            |            |                                       |                  |          |          |
|          |      |          |            |            | branches are across                   |                  |          |          |
|          |      | Nan      |            |            | from 26EF up                          | removed          |          |          |
| 4/4/2024 | 26EF | Schreier | grounds    | 26EF       | against the new tarp                  | branches         | 4/4/2024 | 4/5/2024 |

|              |     |          |             |           | light out in bldgs 8B, | replaced   |           |          |
|--------------|-----|----------|-------------|-----------|------------------------|------------|-----------|----------|
| 4/4/2024     | OD  | Bob      | Electrical  | 8B +      | 21G,14E                | bulbs      | 4/4/2024  | 4/4/2024 |
| 4/4/2024     | OD  | Suzie    | Electricat  |           | bottom and sides of    | Galaxy     | 4/4/2024  | 4/4/2024 |
|              |     |          |             |           |                        | -          |           |          |
|              |     | Mandsage |             |           | pool need deep         | tech       |           |          |
| 4/5/2024     | 32G | r        | pool        | CH pool   | cleaning               | cleaned    | 4/5/2024  | 4/5/2024 |
|              |     |          |             |           |                        |            |           |          |
|              |     |          |             |           | Emergency phone        |            |           |          |
|              |     |          |             |           | sign needs cleaned     |            |           |          |
|              |     | Judy     |             |           | and painted, new       |            |           |          |
| 4/4/2024     | СН  | Hundley  | pool        | СН        | chains                 | painted    | 4/4/2024  | 4/5/2024 |
|              |     |          |             |           |                        |            |           |          |
|              |     |          |             |           | need pest control to   | scheduled  |           |          |
|              |     | Barbara  |             |           | spray for ants and     | with       |           |          |
| 4/5/2024     | 22B | Ellen    | other       | 22B       | bugs. Inside and out   | NaturZone  | 4/5/2024  | 4/9/2024 |
|              |     |          |             |           |                        |            |           |          |
|              |     |          |             |           | please powerwash       |            |           |          |
|              |     | Betty    |             |           | the courtyard tile     | pressure   |           |          |
| 4/5/2024     | 16D | Radloff  | other       | 16D       | floor                  | washed     | 4/5/2024  | 4/5/2024 |
|              |     |          |             |           |                        | replaced   |           |          |
| 4/5/2024     | 3A  | Bob      | plumbing    | ЗA        | fountain not working   | -          | 4/5/2024  | 4/5/2024 |
|              |     |          | 1           |           |                        | replaced   |           |          |
| 4/5/2024     | 10F | Bob      | plumbing    |           | fountain not working   |            | 4/5/2024  | 4/5/2024 |
|              | 102 | 200      | pturnonio   |           |                        | 011        |           |          |
|              |     |          |             |           | please redirect        |            |           |          |
|              |     |          |             |           | sprinkler angle near   |            |           |          |
|              |     |          |             |           | lanai. Water and dirt  |            |           |          |
|              |     |          |             |           |                        |            |           |          |
| 0.000.0000.4 | 140 | A        | 0           | 110       | accumulating in        |            | 0/00/0004 | 4/0/0004 |
| 3/26/2024    | TIR | Ann Huhn | Grounds     | 11B       | door tracks.           | checked    | 3/26/2024 | 4/3/2024 |
|              |     |          |             |           | broken finial on top   |            |           |          |
|              |     |          |             |           | of gate. Please        |            |           |          |
|              |     | Judy     |             |           | check for any loose    |            |           |          |
| 3/31/2024    |     | Hundley  | Gate        | Side gate | ones.                  | reattached | 3/31/2024 | 4/2/2024 |
|              |     |          |             |           | Sunday, fountain       |            |           |          |
|              |     | Nan      |             |           | cam eon at             |            |           |          |
| 3/31/2024    | 3E  | Schreier | fountain    | lake 1    | 12:10pm                | reset      | 3/31/2024 | 4/2/2024 |
|              |     |          |             |           |                        |            |           |          |
|              |     |          |             |           |                        |            |           |          |
|              |     |          |             |           | I would like to have   |            |           |          |
|              |     |          |             |           | the irrigation         |            |           |          |
|              |     |          |             |           | outside my privacy     |            |           |          |
|              |     |          |             |           | garden gate            |            |           |          |
|              |     |          |             |           | checked to make        |            |           |          |
|              |     | Susan    |             |           | sure its operational.  | checked    |           |          |
| 4/1/2024     | 4R  |          | irrigation  | 4B        | Back left corner       | and ok     | 4/1/2024  | 4/2/2024 |
| 4/1/2024     | 40  | Ayer     | iiiigati011 | 40        |                        |            | 4/1/2024  | 41212024 |

|                      |       |                                 |                  | 1         |  |                            |                      | 1        |
|----------------------|-------|---------------------------------|------------------|-----------|--|----------------------------|----------------------|----------|
| 3/31/2024            | 17D   | Terry Ruff                      | other            | СН        | please pressure<br>washoutside pool<br>deck seating area<br>up to CH area used<br>for Grill night<br>underwater light is                               | pressure<br>washed         | 3/31/2024            | 4/6/2024 |
|                      |       | Sabina                          |                  |           | loose end of pool by   |                            |                      |          |
| 4/1/2024             | 10D   | Duborg                          | other            | pool      | shower   | fixed                      | 4/1/2024             | 4/9/2024 |
|                      |       | Leela                           |                  |           | please ask the<br>gardeners not to<br>walk between<br>parked cars with<br>tree trimmings from<br>the area in front of<br>our cars by the back          | spoke with                 |                      |          |
| 4/5/2024             | 28H   | Benford                         | other            | 28F       | door of 28F  | BV crew                    | 4/5/2024             | 4/9/2024 |
| 4/7/2024             | 20/21 | Nan<br>Schreier                 | grounds          | 20/21     | flag in hole in lawn<br>between bldgs 20<br>and 21.  | filled in<br>hole          | 4/7/2024             | 4/9/2024 |
|                      |       |                                 |                  |           | light out , ground,  | replaced                   |                      |          |
| 4/9/2024             | 15⊦   | Bob                             | Electrical       | 15F       | post at 7B.  | bulbs                      | 4/9/2024             | 4/9/2024 |
| 4/8/2024<br>4/8/2024 |       | Agnes<br>Lewis<br>Pat<br>Kozmer | other<br>Grounds | CH<br>30D | fitness room ceiling<br>tilescoming down<br>palm branch<br>outside lanai very<br>close to screen<br>needs to be<br>removed before it<br>damages screen | re<br>installed<br>removed | 4/8/2024<br>4/8/2024 | 4/9/2024 |
| 4/8/2024             | 3A    | Nan<br>Schreier                 | Grounds          | 3A        | outside privacy<br>garden 3A Crown<br>added a downspout<br>but its not<br>connected to<br>extension hose.<br>branches down by<br>the fence across      | added<br>hose              | 4/8/2024             | 4/9/2024 |
|                      |       | Nan                             |                  | DI LICE   | from bldg 25, looks  |                            |                      |          |
| 4/7/2024             | 25    | Schreier                        | Grounds          | Bldg 25   | awful.   | removed                    | 4/7/2024             | 4/9/2024 |

| 4/9/2024     31A     Bob     Grounds     31A     garbage bin next to<br>31A     installed<br>shell     4/9/2024     4/9/2       Image: Strain |
|---|
| Brightview<br>service<br>trims  |
| service<br>trims  |
| service<br>trims  |
| trims   |
|   |
|   |
| 2nd request for to zones.   |
| Sabina trimming around the Will   |
| 4/2/2024 10D Duborg Grounds 10D lake. check. 4/2/2024 4/9/2   |
|   |
| please edge around  |
| Betty the picnic table slab Brightview  |
| 4/8/2024 16D Radloff Grounds bldg 16 behind bldg 16 crew 4/8/2024 4/9/2   |
|   |
|   |
|   |
| tall palm between   |
| sidewalk and  |
| privacy garden at   |
| 26A had a big removed   |
| branch fall on fallen<br>sidewalk. Still dead branch,   |
| sidewalk. Still dead branch,<br>fronds hanging that cut dead  |
| 4/9/2024 26A Linda Lang Grounds 26A need to be removed. fronds. 4/9/2024 4/10/2   |
| there is a blue road  |
| reflector missing   |
| Ron near the hydrant  |
| Schmutzle between bldgs 3   |
| 4/9/2024 26F r Safety Bldg3/4 and 4 4/9/2024  |
|   |
|   |
| fire hydrant across   |
| the street from   |
| 20A_D should have   |
| plants cleared out to   |
| Ron make it visible from  |
| Schmutzle accesible to Fire removed   |
| 4/9/2024 26F r Grounds Bldg 20 Dept. plants 4/9/2024 4/10/2   |

| 1         |     |                    |          | r         |  |  |           |           |
|-----------|-----|--------------------|----------|-----------|--|--|-----------|-----------|
| 4/8/2024  | 5F  | William<br>Boychuk | other    | 5 carport | please power wash<br>spider webs and dirt<br>from carport walls<br>inside and out    | broom<br>cleaned.<br>Summer<br>project for<br>pressure<br>washing. | 4/8/2024  | 4/10/2024 |
|           |     |                    |          |           | across the road<br>from bldg 10C a lid<br>is off the water                           |  |           |           |
| 4/9/2024  | 32C | Pam Britt          | other    | 10C       | meter  | installed  | 4/9/2024  | 4/10/2024 |
| 4/10/2024 | 24A | Judy<br>Hundley    | Grounds  | 24A       | please remove old<br>pavers lying outside<br>24a privacy garden<br>door and discard. | removed  | 4/10/2024 | 4/10/2024 |
| 4/8/2024  | 17D | Terry Ruff         | other    | СН        | grill night set up   | set up for<br>both<br>events                                       | 4/8/2024  | 4/11/2024 |
| 4/10/2024 |     | Bob                | Grounds  | 27F       | paint stump behind<br>27F  | painted  |           | 4/10/2024 |
| 4/10/2024 | СН  | Chieko             | Plumbing | СН        | please check the<br>drinking fountain<br>connection to the<br>wall                   | complete   | 4/10/2024 | 4/11/2024 |